

## Newsletter

### ParentPay - our new online payment, meal booking and communication service

We are pleased to announce that we will be moving our current online payment, meal booking and communication services from **WisePay** and **School Ping** to **ParentPay** during the Easter Break.

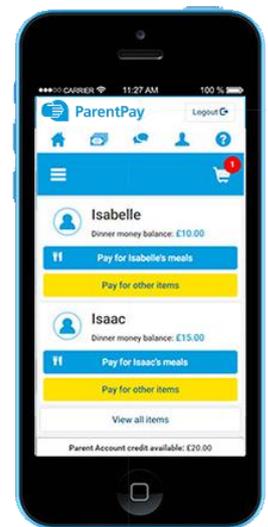
- Communication will be via e-mail or text message and you will be able to log in to ParentPay to view historic messages.
- Parents will be able to book and choose their children's meals in advance and pay for children's meals as necessary.
- Using a secure website called ParentPay you will be able to pay online using your credit / debit card or continue to make cash payments at **PayPoint Shops**. ParentPay will be our preferred method of making payments to school, however we will not be going fully cashless immediately.

**WisePay** will no longer be available to use from **26<sup>th</sup> March 2021** and we ask parents **not** to make any payments on this system from 26<sup>th</sup> March 2021. All dinner money balances will be transferred to **ParentPay** during the Easter Break.

### How to get started with ParentPay?

We will send you your account activation details next week. Once you receive these:

- Visit [www.parentpay.com](http://www.parentpay.com)
  - Enter your Activation username and password in the Account Login section of the homepage
- NB.** These are for one-time use only, please choose your own username and password for future access during the activation process
- Provide all the necessary information and choose your new username and password for your account - registering your email address will enable us to send you receipts and reminders
  - Once activation is complete you can go straight to Items for payment, select which item(s) you want to add to your basket and proceed to complete your payment



If you have any questions, please contact the school office.  
For more information, visit [www.parentpay.com/parents/](http://www.parentpay.com/parents/)

Local PayPoint Stores <https://consumer.paypoint.com/>

